



Order Processing:

- Orders must be submitted online. We do not accept orders via phone or email.
- Orders submitted before 3pm will be ready the following day by 9am. Orders submitted between 3pm and 5pm will be ready the following day by 12pm. All orders for Monday pickup need to be submitted by 5pm on Friday.
- All orders must have the required products in inventory at AVP at the time the order is received for order to be processed. Insufficient inventory will result in a delay in shipment.
- All orders must have complete shipping information for the order to be processed.
- All outside carriers must email services@avp.wine the same day the order form was submitted to make a pickup appointment.